

# THE RINALDI WAY: YOUR PROJECT JOURNEY WITH US



WE BELIEVE IN MAKING YOUR EXPERIENCE WITH RINALDI BROTHERS SEAMLESS, TRANSPARENT, AND ENJOYABLE. HERE IS WHAT YOU CAN EXPECT WHEN WORKING WITH US:

## Initial Contact

You will begin by speaking with our knowledgeable and friendly office staff, Amanda and Kristen, who will guide you through the initial steps of the process.



## Personalized Consultation

Our experienced Exterior Solutions Consultants will take the time to understand your needs and work with you to develop a personalized solution tailored specifically to your situation.

## Project Coordination

Your dedicated production assistant will reach out to introduce themselves, confirm the scope of work, and ensure everyone is well prepared and aligned so your project runs seamlessly.

## Pre-Project Check-In

Your dedicated production assistant will ensure everything is prepared and ready to go. They will confirm the delivery of materials and dumpsters, as well as your project's start date. "Here we go!"

## Project Start

You will meet your dedicated superintendent and/or project manager, who will be your on-site guide and main point of contact throughout the entire install.

## Project Completion Walkthrough

Upon completion, your superintendent and/or project manager will conduct a final walkthrough to ensure you are completely happy with the finished product!

## WELCOME TO THE RINALDI FAMILY

After your project is complete, your Exterior Solutions Consultant will officially welcome you to the Rinaldi Family. We will register your warranty (if applicable) and you will join our trusted network and gain exclusive offers to our other services like roofing, siding, gutters, windows, decks, + more!

**At Rinaldi Brothers, we don't just finish a project and part ways. This is a relationship for life. Your satisfaction is our priority, and we will always be here to help with your needs.**



# MEET THE RINALDI BROTHERS



## OUR STORY

Rinaldi Brothers was born from a problem – and the drive to become the solution. After a windstorm damaged his home, Nick Rinaldi found himself stuck in a cycle many homeowners know too well: unclear communication, confusing pricing, and contractors who didn't show up.



Frustrated by the lack of professionalism in the industry, he turned to his twin brother Matt, a seasoned expert in exterior construction, and together they decided to build the kind of roofing company they wished existed.

With Nick's customer-first mindset and Matt's deep knowledge of the trade, Rinaldi Brothers was founded on a simple promise: to deliver a premium exterior experience grounded in honesty, craftsmanship, and care. Every project is led personally by the Rinaldi brothers, ensuring transparency, integrity, and lasting results from the first call to final inspection. It's not just about getting the job done – it's about getting it Done Right the First Time.

## FOR THE BEST, BY THE BEST

At Rinaldi Brothers, trust isn't just earned on the job – it is reflected in the words of our clients. We are proud to say that most of our business comes from referrals, and we take that as the highest compliment we could ever receive.

We have built a reputation as one of the Northeast's most trusted exterior contractors – and we work hard every day to live up to that name.



**RINALDI BROTHERS**

CUSTOM EXTERIOR CONSTRUCTION



(401) 219-9548



[rinaldiroofingri.com](http://rinaldiroofingri.com)



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